

LYTHAM ST ANNES RAMBLING CLUB: BOOKING ON CLUB RAMBLES

There are always TWO walks open: Walk 1 and Walk 2. Members can only book for ONE of the walks.

Bookings can only be made by telephone or Email or by using the 'booking' buttons on the website. All telephone, website and Email bookings are routed to the bookings@ Email address. All bookings are time and date stamped. Bookings are taken in the order they are received.

Booking will open at 19:00 (7:00PM) on the Monday following the last ramble.

You may book for Walk 1 on Monday from 19:00. If you also want to go on Walk 2, you will have to wait to make a booking on the Monday AFTER Walk 1.

If you can't attend Walk 1, then you may book for Walk 2 instead, without waiting for Walk 1 to take place. Please don't try to book before 19:00 as your booking will be rejected.

Bookings go to the Booking Team who check that your name gets added to the list for the next walk.

NOTE: Please do not send bookings to private Emails; they may get missed.

Bookings should be made by one of the following:

- **Email: booking@lytham-ramblers.co.uk**
- **Call the dedicated BOOKING LINE on 01253 804014 (Voicemail Service)**
- **Click on the appropriate BOOKING button on the website programme page**

For **Voicemail booking** simply state the following:

My name is *(your name)* I wish to book *(number of seats required)* for the ... *(ramble name)* on ... *(date)*

ALL BOOKINGS WILL BE CONFIRMED, usually within 24 hours

IT'S IMPORTANT YOU DO NOT TURN UP UNLESS YOU HAVE BOOKED A PLACE AS WE CANNOT GUARANTEE THERE WILL BE SEATS AVAILABLE.

PLEASE CHECK

Increasingly, we are getting full or near full coaches. As a result, it's vital that you check you are booked on to any of our trips. We would hate to turn you away because we don't have your name on our pickup list.

We all make mistakes occasionally, so to make sure you are booked on to the ramble you can check here:

<http://www.lytham-ramblers.co.uk/programme.html> and click on the 'Have I Booked?' button.

This will display a list of those members we know about. If your name is on the list and it shouldn't be, or it's not on the list and it should be, then ring the Voicemail number 01253 804014 and ask for help. A member of the Booking Team will contact you. (Please allow 12 hrs to update any notifications you make)

We may need to have a reserve list on occasion. If we do, reserves will be contacted when any cancellations occur. If the coach remains full, those reserves without a place will automatically be added to the booking list for the following walk.

This will guarantee you a place on the next walk (unless you tell us otherwise)

CANCELLATIONS: Please do not send cancellations to other members and/or private Emails/phone numbers as the intended recipients may be away. You should cancel by contacting:

- Email booking@lytham-ramblers.co.uk
- Voicemail Service on 01253 804014